

## WHY INTERGROUP MATTERS

Central/Intergroup offices provide vital local services and Twelfth Step opportunities.

All areas function independently and handle local A.A. services in the manner best suited to local needs.

While General Service Representatives (GSRs), District Committee Members (DCMs), Area Committees, Area Assemblies, and the General Service Conference focus on matters affecting A.A. as a whole, **Central/Intergroup offices fill a different need.**

They handle **local services only**, such as:

- Coordinating local Twelfth Step calls
- Providing meeting lists
- Furnishing Public Information speakers
- Supporting A.A. meetings in institutions



## THANK YOU FOR BEING OF SERVICE

Central offices and general service structures are **complementary, not competitive**. Together, they help ensure A.A. unity and fulfill our primary purpose — carrying the message to the alcoholic who still suffers.

“Therefore, no society of men and women ever had a more urgent need for continuous effectiveness and permanent unity... else most of us will finally die alone.”  
— *Alcoholics Anonymous*, p. 561

This leaflet is based on:

- *The A.A. Service Manual*
- *A.A. Comes of Age*
- “GSR — Your Group’s Link to A.A. as a Whole”

**THANK YOU FOR BEING OF SERVICE.**



## How to Be a GREAT Intergroup Rep

*Handling A.A. Services at the Local Level*

*From Circles of Love and Service*

“To be helpful is our only aim.”

Lancaster Area Intergroup



## How to Be a GREAT Intergroup Rep

### KNOWLEDGE OF THE LOCAL SERVICE STRUCTURE

- Attend the **Intergroup Business Meeting 3rd Wednesday of each month, 6:00 PM at the LAI Office**
- Attend your **next Home Group meeting** and share announcements
- Attend your **Home Group's Business Meeting**
- Take **group conscience** on motions needing a vote
- **Vote on behalf of your group** at Steering Committee Meetings
- Vote for **Advisory Board members** at June elections

## Questions & Suggestions

Sometimes time pressures and enthusiasm cause us to move too quickly. If you don't get answers to questions your group members have, **it is your privilege to ask and be heard.**

Problems within your group — as they relate to A.A. as a whole — are also your concern. You can help ensure that **A.A. policy (the 12 Traditions & the 12 Concepts)** is respected.

You are encouraged to:

- Ask questions
- Share concerns
- Offer solutions
- Provide feedback that helps Intergroup function better

**To be helpful is our only aim.**

## What Your 7th Tradition Supports

Your contributions help support:

- Keeping the **LAI Office open** with an Office Manager and Assistant
- Maintaining a **24 Hour Phone Hotline** answered by A.A. members
- Providing meeting times, locations, and directions
- Answering inquiries about A.A.
- Maintaining a **12th Step Call List**
- Maintaining and updating the **Lancaster Area meeting list**

Additional services include:

- Ordering, selling, and distributing literature, chips, and medallions
- Printing and distributing flyers for A.A. events
- Maintaining the Intergroup website  
**[www.lancasterareaintergroup.org](http://www.lancasterareaintergroup.org)**
- Hosting special events that promote **service and unity**
- Printing and distributing the **monthly newsletter**